



## Frequently Asked Questions

**Q. How do I know if an estate sale is right for me?**

**A. If you are interested in having Shop Melee host an estate sale for you, you can call the main office and ask for Kim to schedule a complimentary consultation. At the consultation, a representative will come out and speak to you. At that time, you would show them what you are interested in selling and what time frame you might have for the sale completion.**

**Q. How long does it take to prepare for a sale once a date is set?**

**A. Depending on the breadth of a sale it usually takes our staging team anywhere between 1-3 days to properly stage and price for a sale. One of our team professionals can usually help gauge that at the consultation.**

**Q. How do you advertise for my sale?**

**A. At the consultation and after the staging is complete we take photographs of everything that will be for sale. These photos are posted on Estatesales.net, estatesales.org, facebook and any other sites we deem appropriate for garnering the most traffic possible to your sale. If the community allows, we also post our Shop Melee Estate Sale yard signs near the sale and around the area to guide foot traffic.**

**Q. How many days will a sale run?**

**A. Typically, a sale runs anywhere from 1-3 days: 9am-3pm and usually Thursdays, Fridays and Saturdays.**

**Q. What happens to any of my items that do not sell?**

**A. After the sale, our team will take back for you, any items that we feel are still salable in our on-site warehouse or online store. We typically do not take back any furniture items unless small, salable and can be carried by one person. Clean out and donation options are also available for items that we cannot sell post-sale. There may be an additional fee for these services.**

**Q. What should I do to prepare for my sale?**

**A. We ask clients to store away any items they do not want to sell as well as any valuables. All valuables that are not for sale should be locked away or taken off-site by the owner.**

**Q. Why should I hire Shop Melee?**

**A. Shop Melee has built our reputation on a solid basis of referrals and best in class customer service. We have conducted over 800 sales. We are also certified members of ASEL Professional Estate Sale Liquidators. Our goal is to insure a positive and profitable experience for each of our clients. As a power seller on eBay we have garnered a reputation in the marketplace as well. We can provide alternate ways to sell your items globally as well. We sell everything from clothing and accessories to collectibles and antiques. Our business is finding a buyer for your items and getting top dollar for your valuables.**